



# Warranty

## WHAT THIS WARRANTY COVERS:

- ✔ Cracking or splitting of the membrane.
- ✔ Loss of adhesion due to product failure.
- ✔ Premature wear due to UV exposure or environmental stress.
- ✔ Defects from improper installation.
- ✔ Defects arising from material.
- ✔ **If a covered defect arises, ApexArmor will, at its discretion, repair or replace the affected area at no cost to the documented owner.**

## WHAT'S NOT COVERED:

- ✘ New fixtures or modifications (solar panels, antennas, etc.) added post-installation unless resealed by a certified installer.
- ✘ Damage from impact, punctures, falling debris, or abuse.
- ✘ Neglect, improper cleaning, chemical spills, or standing water due to improper RV leveling or drainage.
- ✘ Acts of God (hail, flood, tornado, etc. — typically covered by insurance).

## Lifetime No-Leak Fixture Guarantee

ApexArmor guarantees that any roof-mounted fixture present during installation will remain sealed against leaks for the lifetime of the RV, provided fixtures are not altered or removed. If leaks occur around a sealed fixture, we will reseal it at no charge.

## TRANSFER POLICY

- ✔ This warranty is transferable one time to a new owner, provided the following conditions are met:
- ✔ The transfer is completed within 72 hours of the sale.
- ✔ The new owner contacts ApexArmor - then their warranty information is logged in our system.
- ✔ A \$199 transfer fee may apply.
- ✔ If properly transferred, all original warranty terms remain in effect for the new owner.

## WARRANTY CLAIM PROCESS

- ✔ Submit a claim within 72 hours of discovering the issue by contacting ApexArmor.
- ✔ Provide proof of installation, photos of the affected area, and a description of the problem.
- ✔ If needed, deliver the RV to an ApexArmor Certified Installer within 72 hours of filing.
- ✔ ApexArmor will inspect the claim and authorize a repair or replacement if it qualifies.
- ✔ Temporary patching (e.g., sealant such as dicor / sika221 or tarps) is required to prevent damage before service.

## MAINTENANCE RESPONSIBILITIES

- ✔ Visually inspect your roof regularly for physical damage, fixture issues, or debris buildup.
- ✔ Ensure any added fixture is installed by an authorized ApexArmor installer - if fixture is added by end user, the area must be resealed by an authorized ApexArmor installer immediately.
- ✔ Use non-abrasive cleaners when washing (mild soap & water, bleach-based cleaners permitted) Do not pressure wash.
- ✔ Maintain a record of any post-installation service or fixture resealing.

## Limitation of Liability

This warranty is limited to the cost of repair or replacement of the ApexArmor system. ApexArmor is not responsible for incidental or consequential damages, including damage to the RV's interior, personal property, or loss of use.